

# Crisis Response Services

*Are you trying to determine if your loved one needs mobile crisis services?*

A Sheboygan County Mental Health  
Crisis Services Roadmap

Mobile Crisis is a 24/7, over-the-phone or mobile crisis service that includes emergency crisis counseling and safety assessments.

Use this decision map to help determine the appropriate options for your loved one.

**Is there imminent danger to self or others?**

YES

Call mobile crisis: **(920)459-3151** to determine if the individual meets criteria for a third-party petition.

If, after further assessment, it is determined that there is nothing Mobile Crisis Services can do, a series of follow-up calls will be conducted for one week unless the individual refuses or warrants a welfare check/call.

NO

**Is the individual willing to seek mental health services?**

YES

Go to a Local ER:

[HSHS St. Nicholas](#)  
[Aurora Health Care](#)

or Contact Sheboygan County Health and Human Services: **(920)459-3031**

or Contact [Mental Health America Lakeshore](#) for additional mental and behavioral health resources.  
[info@mhalakeshore.org](mailto:info@mhalakeshore.org)  
**(920) 458-3951**

or use Sheboygan County's Mental Health Services Roadmap

Law Enforcement may be able to help:

**920-459-3333 (Non-Emergency) or 9-1-1**

If you call 911 for a mental health emergency, ask for an officer that has completed **Crisis Intervention Training (CIT)**.

These officers have had additional training in working through crisis situations.

**Suicide and Crisis Lifeline: 988**

Providing 24/7, free and confidential support to people in suicidal or emotional distress works.